

# Code of Conduct and Code of Ethic



Tourism Development Supporting Biodiversity  
Conservation in Pangandaran Indonesia



UNWTO . OMT . IOBTO



Department of  
Culture and Tourism  
Republik of Indonesia



West Java  
Province



Ciamis  
Regency



Indonesia Ecotourism Network



Local Working Group

## Code of Ethic: Message from Local Host of Pangandaran

**P**angandaran is a tourism destination which is adored by many domestic and international tourists. Its pretty beaches, beautiful nature reserve and nature recreation park, friendly villages, and enchanting local culture. Pangandaran is also our lovely home. So, please kindly help us maintain the attractiveness of Pangandaran during your visit, by:

1. Follow the regulation made by destination managers for your own comfort
2. Please carefully observe the Tsunami Hazard Zone Information provided in several points.
3. Respect the local customs and culture, be friendly and respectful to others
4. Help improving local economy by buying local products and visiting local villages, where you can learn about local wisdoms and local home industry
5. Maintain friendly atmosphere with other visitors; a quarrel will only violate your vacation

Please kindly participate to conserve our environment, by:

6. Keep our environment clean, by throwing your garbage at the provided bins instead of littering either on the ground, beach, river, or the sea because it can pollute soil, water, and obstruct the beautiful scenery. If you cannot find a garbage bin near you, please collect, pack, take your garbage to throw away at the next garbage bin you can find.
7. Conserve our nature by not damaging plants, cutting trees, picking up flowers, or writing on tree trunk, stone, and caves.
8. Maintain the existing facilities, building, and heritage sites by not writing or damaging them

9. Do not collect marine biota to take home for souvenir and avoid buying souvenirs of living animals. Please teach your children to do the same.
10. If you make firewood or grill, please use charcoal or used wood, or fallen branches. Make sure you have put off the fire when you leave.

Whenever you are in nature recreation park, please obey the park regulation and minimize your intrusion, by:

11. Walk along the trail, because walking out of the provided trail might damage the habitat (soil, plants, small animals, etc.) or you might get lost
12. Low your voices, do not make noise, or shout. Leave your radio or any loudspeaker device at home; try to enjoy the atmosphere and the sound of nature
13. Do not disturb and hand feed the wild animals
14. Do not take your own pets; because if they are loose, they might infect other animals with disease or vice versa

You can also conserve nature by using energy more efficiently, by:

15. Save electricity and turn off lights, TV, and AC in your hotel room whenever not in use
16. Reuse your towel and do not ask for daily replacement to reduce toxic sewage from detergent
17. Reduce air pollution by leaving your car at your hotel. For short distance travel to enjoy the scenery, ride a bike, becak, horse carriage, or get out on foot

## Code of Conduct: Message for Tourist Boat Operator

**P**angandaran is a tourism destination which is adored by many domestic and international tourists. Its pretty beaches, beautiful nature reserve and nature recreation park, friendly villages, and enchanting local culture. Pangandaran is also our lovely home. So, please kindly help us maintain the attractiveness of Pangandaran, by:

### Before leaving:

1. Prepare correct and accurate information to attract tourists
2. Check condition of boat engine daily before operating and make sure it works perfectly for all weather condition
3. Check number and condition of life jacket daily before operating
4. Brief the tourists on the guideline, the do's and don't's, expected attractions, and survival guide if there is accident
5. Make sure tourists do not bring their valuable belongings and prepare water resistant bags for tourist belongings which have to be protected against salt water, such as camera.

6. Teach tourists not to touch, step on, break, or take coral reef and other marine biota

### During the tour:

7. Give example how to behave friendly to nature, ensure that the tourist do not collect marine biota, and guarantee tourists' safety
8. If tourist want to skin dive at coral reef, make sure the boat engine is turned off to reduce water turbulence which might stress out the reef. Make sure the tourist if fully capable to skin dive to avoid unnecessary incidents
9. Tie you boat to the provided pole (do not throw anchor)
10. Pay attention to water tide to avoid crashing on the reef

### After the tour:

11. Evaluate your work and ask evaluation from tourists, if possible ask them to fill in an evaluation form

## Code of Conduct: Message for Tour Guide

**P**angandaran is a tourism destination which is adored by many domestic and international tourists. Its pretty beaches, beautiful nature reserve and nature recreation park, friendly villages, and enchanting local culture. Pangandaran is also our lovely home. So, please kindly help us maintain the attractiveness of Pangandaran, by:

### Before leaving:

1. Prepare correct and accurate information to attract tourists
2. Check your equipment, such as flash light, knife, battery, and handphone; and make sure they work well
3. Brief the tourists on the guideline, the do's and don't's, expected attractions, and survival guide if there is accident
4. Group the tourists into small groups; arrange the flow and duration of each visit at each attractions; avoid crowd

5. Make sure all tourists get the similar information and experience. Each guide is suggested to guide maximum 10 tourists in one time to optimize dissemination of information and experience.

### During the tour:

6. Minimize using loud speaker during the tour, for example by making small groups of tourists
7. Give example how to behave friendly to nature and environment, for example by not smoking during the tour, collecting garbage found during the tour, package own garbage, etc. In friendly manner, persuade tourists to do the same.
8. Make sure tourist walk on the provided trail, do not disturb and hand feed wild animal

### After the tour:

9. Evaluate your work and ask evaluation from tourists, if possible ask them to fill in an evaluation form



Pangandaran